

TERMS AND CONDITIONS

CHAPTER I. OVERVIEW

We, **The Society of Aesthetic Dentistry Association in Romania** ("SSER"), we are an association established in 2004, being the first professional association in Romania dedicated to the promotion of the modern principles of aesthetic dentistry, registered in the National Register of Associations under no.2797A/ 2004, with CIF (Tax Identification Code) 16448532.

Where you can find us:

Str. Dr. Louis Pasteur nr. 1A, 5th District, Bucharest, Romania [see **here** other locations in the country]
+4021.317.58.64 | thebeautifuldentalclinic.com | www.TheBeautifulDentalClinic.com

When browsing our online platform, terms such as but not limited to: "we", "our /ours" refer to **SSER**.

Our online platform includes all information and services available on the site, for users who accept the terms and conditions as well as other details outlined in this document.

By visiting our online platform and/or ordering any service or product available on this platform, you undertake to accept and comply with the following Terms and Conditions, including the additional terms, conditions and policies mentioned hereinafter and/or available via hyperlink. These Terms and Conditions apply to all users of our online platforms, including without limitation users who are navigators, suppliers, customers, merchants, and/or content distributors.

Please read these Terms and Conditions carefully before using our online platforms. By accessing or using any part of our online platforms, it means that you are accepting our Terms and Conditions. If you do not accept the Terms and Conditions outlined in this documentation, then you should not continue accessing our website and/or using our services.

Any new feature or option that will be added to our online platforms will also be subject to these Terms and Conditions. You can read the latest version of our Terms and Conditions on this page. We reserve the right to update, change or replace any part or detail of our Terms and Conditions by informing you of the changes by the communication channels available on our online platforms. It is your responsibility to check this page periodically to check for changes. If you continue to use or access our online platforms after communicating the update of the Terms and Conditions, it signifies that you agree with these changes.

CHAPTER II. TERMS AND DEFINITIONS

<u>Online platform</u>	Refers to the website administered by the Society of Aesthetic Dentistry Association in Romania, www.TheBeautifulDentalClinic.com ;
<u>Client</u>	The natural or legal person who ordered one of the services offered by SSER, following a request sent by the site or communicated by e-mail;
<u>Product</u>	Refers to goods available from SSER and partners, for purchase by the Client, or offered free of charge;
<u>Services</u>	Refers to the services available from SSER and Partners, which can be ordered by the Client, or offered free of charge;
<u>User</u>	Natural or legal person, during the use of the site;

<u>Order</u>	An electronic document acting as a form of communication between the Provider and the Buyer whereby the Provider agrees to perform the services and / or deliver the goods and the buyer agrees to receive these services and or goods and to pay for them;
<u>Agreement</u>	Agreement concluded by electronic means. The agreement shall be deemed to have been concluded when the SSER has confirmed the order.
<u>Goods</u>	Any product, including the documents mentioned in the order, to be provided by the Provider
<u>Specifications</u>	All specifications, technical documentation and / or descriptions of goods or services as specified in the order;
<u>Link</u>	Refers to a keyword or the address of a site outside or inside the Site that by engaging it by Click initiates the visit of a new website;

CHAPTER III. INTELLECTUAL PROPERTY LAW

The content of the www.TheBeautifulDentalClinic.com Platform (images, texts, web graphic elements, scripts, software, design rights, model rights, patents and registered trademarks) constitutes in full the property of SSER and is governed by the Law on copyright and related rights and laws regarding the intellectual and industrial property. The use without the consent of the SSER of any of the elements listed above is punishable, under applicable law. SSER may provide the User / Client, by agreement, the right to use in a described form, certain content of the site. This agreement applies strictly to the defined content (s), for a period set out in the agreement and only to the person (s) who have been allowed to use such content, without being able to use other contents of the www.TheBeautifulDentalClinic.com. Please report any copyright infringement noticed on the site to contact@sser.ro.

CHAPTER IV. GENERAL CONDITIONS

By accepting the Terms and Conditions presented on this page, it is understood that you are at least the age of majority, according to the laws of Romania, or you consent to the use of our site by your minors.

We reserve the right to refuse to provide services to anyone for any reason at any time.

Disclaimer:

We do not undertake liability for malfunction, viruses, damage caused by system errors, as a result of accessing our page.

CHAPTER V. PERSONAL DATA PROCESSING

By filling in your data when creating an account, while filling in the order form, by contacting us by any means (contact form, email, telephone, social media, etc.) you agree that your personal data will be included in our database and will be processed under the electronic contract between the parties (Terms and Conditions), in order to be able to respond to your requests, to improve our products and services. For any details related to the processing of personal data by SSER please read the **Privacy Policy**.

There is also the possibility that our company will send you personalised offers if you have made at least once an order on our website, without you having subscribed to marketing communications, based on our legitimate interest in marketing and advertising purposes (art. 6/1/f of the GDPR). We have ensured that our employees, who are authorised to process personal data, have undertaken to maintain the confidentiality of the data in compliance with articles 28 (3), 29 and 32 GDPR, for the duration of their employment, as well as after the termination of employment.

CHAPTER VI. USE OF COOKIES

The website www.TheBeautifulDentalClinic.com uses cookies. Cookies are data stored on the user's hard drive, containing information about the user. The use of the cookie mechanism is an advantage for the benefit of visitors. To find out the list of cookies used by our website, please visit **Cookie policy**.

CHAPTER VII. DATA SECURITY

SSER adopts all security measures needed to protect the personal information of its users. By registering an account in our online platform, by using the order form or contact form, the User undertakes responsibility for the information transmitted. When transmitting personal data to us, by the Contact section, the data will be protected both offline and online. All information about Users is confidential. Only employees whose specific activity involves the processing of personal information (e.g., technical support service representatives) have access to user identification data. The servers on which personal user identification information is stored are located in a secure location.

CHAPTER VIII. PRODUCT / SERVICE DETAILS

The products and services on www.TheBeautifulDentalClinic.com platform can be requested online. However, SSER will refer to its partners: dental offices and travel agencies for personalized dental services depending on the need and the individual clinical situation and facilitating tourism services.

We facilitate and supply information about procedures and or treatments for you to make an informed decision on your choice of procedure. We will refer you to a partner medical facility for your procedure. The partner medical facility will allocate a doctor or other health professional to your case. In no case will the information contained in our website or provided by us to you constitute the formulation of a diagnosis or the prescription of a treatment. We encourage and advise you to discuss all medical issues and potential procedures together with your medical doctor in your home country before making a final decision regarding medical treatment in Romania.

The client will assume all responsibility for agreeing to the choice of doctor or other medical professional for their required procedure. We assume no responsibility or liability of any kind for medical advice and procedures provided or conducted by medical services or facilities that appear on our website. All medical services rendered are the responsibility of the medical service or facility that provides the services and are governed solely by the terms and conditions of the medical facilities you may enter.

SSER is not a travel agent. While we may provide some advice on travel logistics, you assume all responsibility in relation to the travel arrangements.

SSER does not guarantee the availability of these services at all times.

We reserve the right, but are not obliged, to limit the provision of the Services to a specific person, geographical region or exact locations. We can enforce this right on a case-by-case basis. We reserve the right to limit the availability of any Service we have published on the Site. All Services descriptions or prices displayed on the site may be changed at any time without prior notice at our discretion. Any offer for any Service is void if it is prohibited, unreasonable or manifestly erroneous.

PROMOTIONAL OFFERS

Promotions apply to orders registered during the validity period of the promotion and are subject to stock availability.

CHAPTER IX. REGISTRATION PROCEDURE

Registration can be accomplished with registration form according to this www.themostbeautifuldentalclinic.com When filling your registration form, please provide us with a series of information about yourself – dental needs, travel options. You will then receive an automatic registration confirmation email. Our medical partners will discuss all medical issues and potential procedures together with you, before making a final decision regarding medical treatment in Romania. As soon as the treatment & travel plan is agreed, you will be contacted by the travel agencies partner to sign off the contract.

All information you will obtain is confidential and should not be distributed.

GENERAL PROVISIONS

We reserve the right to refuse certain or more requests or orders that you place on our site. We may, in our sole discretion, limit or cancel ordered quantities per person or-per order. These restrictions

could include orders placed by or under the same email address. If we make a change to an order or cancel an order, we will try all possible communication channels using the contact information: email and phone number provided at the time of placing the order to inform you.

CHAPTER X. PAYMENT

Our platform does not require payments. All contracts and invoices will be issued by the Dental Clinics and Travel Agencies and will be sent to you individually, according to service, travel conditions you prefer, etc.

CHAPTER XI. DISCLAIMER

The information included on the *TheBeautifulDentalClinic.com* platform is for information purposes and is made available in good faith from sources that the Provider deems reliable. If any of the published articles or any other information falls under the law on copyright and related rights, the user is asked to bring this fact to the attention of the Provider at the e-mail address thebeautifuldentalclinic.com, so that the necessary legal measures can be taken. *TheBeautifulDentalClinic.com* reserves the right to cancel Orders for Services that are displayed on the site, as a result of technical errors, or that, due to technical errors present obviously erroneous/derisory prices for such Services (prices that any buyer with an average level of training can judge as erroneous/derisory).

CHAPTER XII. LINKS TO THIRD PARTIES

The platform may contain links to sites operated by third parties ("**Third parties' websites**"). These links are intended to provide additional information only. The inclusion on our Site of any link to a third-party website does not mean that we approve, endorse or accept responsibility for this Third-Party Website, its content or use, or the use of the services made available through it. We are not required to filter and monitor, and have not investigated or monitored any third-party sites for accuracy, completeness or compliance with applicable law. We are not responsible for any damage or loss caused as a result of your use of these sites or reliance on these third-party sites. You use these Third-Party Sites at your own risk. We suggest that you carefully review the policies and practices of these third-party sites and make sure you understand them before engaging in any type of action or transaction. Complaints, claims or grievances, concerns or questions about the products and services of third-party sites should be directed and / or redirected to them.

CHAPTER XII. ERRORS, INACCURACIES AND OTHER OMISSIONS

Occasionally, there is a possibility that information present on our site may contain typographical errors, inaccuracies or omissions that may be associated with service descriptions, prices, promotions, special offers, and availability. We reserve the right to correct these errors, inaccuracies

and omissions, as well as to change or update information or cancel orders if there are details on our website or in partner sites and / or under the *TheBeautifulDentalClinic.com* umbrella, which are inaccurate at any time without prior notice (including after an order has been submitted).

CHAPTER XIV. PROHIBITED USES OF SSER SERVICES

In addition to the prohibitions already mentioned in the Terms and Conditions, you are not authorized to use *TheBeautifulDentalClinic.com* or its content for the following:

- any illegal action;
- to ask others to engage in or participate in illegal actions;
- to violate international, local laws, rules, general laws or other local ordinances;
- to infringe or disrespect our intellectual property rights or those of others;
- to harass, abuse, insult, hurt, defame, slander, denigrate, intimidate or discriminate based on sex, sexual orientation, religion, ethnicity, race, age, nationality or disability;
- to publish false information or intentionally mislead through information;
- to publish or transmit computer viruses or any type of malicious code that could affect functionalities or operations of *TheBeautifulDentalClinic.com* or partner sites and / or under the *TheBeautifulDentalClinic.com* umbrella;
- to collect or monitor the personal information of others;
- to deceive, to act in a cybercrime using various internationally prohibited methods;
- for any obscene or immoral purposes;
- to attack the security systems of *TheBeautifulDentalClinic.com* or partner sites or under the *TheBeautifulDentalClinic.com* umbrella.

We reserve the right to stop without hesitation your access to the *TheBeautifulDentalClinic.com* Services or the Services of partner sites or under the *TheBeautifulDentalClinic.com* umbrella for violating any of the prohibitions mentioned in the Terms and Conditions.

CHAPTER XV. DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

SSER cannot be liable for damages of any kind that the buyer or any third party may suffer as a result of the performance by the provider of any of its obligations under the order and for damages resulting from the use of the services after delivery and in particular for their loss.

The user undertakes responsibility for maintaining the confidentiality of the account data (user and password) and for managing the access of the account and, to the extent allowed by the legislation in force, is responsible for the activity carried out through his account.

By using the platform and / or placing an order, the User expressly and unequivocally accepts the Terms and Conditions of the site, in the latest updated version, which is communicated within the Site, existing at the time of browsing the site or at the time of interaction with us through the forms on the site or contact details.

We reserve the right at any time to modify or discontinue certain or more services (or any part or content of our Site) without prior notice.

We will not be liable to you or any third party for changes made, price changes, suspension or termination of certain or more services.

CHAPTER XVI. TERMINATION OF RESPONSIBILITIES OF THE PARTIES

The responsibilities and obligations of the contracting parties under these Terms and Conditions shall remain applicable until such time as the agreement is terminated by either party. You may terminate to observe the Terms and Conditions at any time by direct notification to *TheBeautifulDentalClinic.com*, by communicating that you do not wish to continue these provisions, or by ceasing to access our website.

If, in our judgment, we believe that you have violated or suspect that you have violated one or more provisions, we reserve the right to suspend or permanently terminate your access to our site, without prior notice, and you remain responsible for damages or responsibilities acquired during the use of our site, including the date of suspension or permanent termination of access.

CHAPTER XVII. DISPUTE RESOLUTION. APPLICABLE LAW

Any attempt of unauthorized access to the site and any attempt of fraud will be reported to the competent authorities. Any conflict between *TheBeautifulDentalClinic.com* and the client will be settled amicably, by agreement between the two parties.

However, if your complaint or dispute remains unsettled, you may be eligible to use the European Commission's online dispute settlement platform.

If this is not possible, the Romanian legal provisions in the field will apply, and the settlement of conflicts is the competence of the Romanian courts of law.

CHAPTER XVIII. CONTACT INFORMATION

Questions, suggestions and complaints, in connection with the Terms and Conditions or other policies of *TheBeautifulDentalClinic.com*, must be sent to the email address thebeautifuldentalclinic.com

CHAPTER XIX. FINAL PROVISIONS

If any of the above clauses is found to be null or invalid, this will not affect the validity of the other clauses.